

MEMBER'S WRITTEN QUESTION



Member submitting the question Terri Beer

To the Councillor Mark Shayer

Question

Please can you tell me when hard working families are going to get their Council Tax rebate as promised. Other councils have delivered accept Plymouth. We have families making choices feed the children or feed the Utilities metres. Is this what we can expect from the new council leader?

Answered:

We have paid the £150 Council Tax rebate to over 80,000 Plymouth households living in Council Tax bands A to D. They include 68,000 households on Direct Debit who automatically received the rebate, and 12,000 households who have applied for the rebate using the Council's website since the portal went live at the end of May.

Around 30,000 eligible households have still to claim the rebate, which is available through the [Council's website](#) in one of three ways:

- Provide the Council with your bank details and receive the £150 through a BACS credit to your account
- Request a £150 credit to your Council Tax account
- Request a Post Office voucher to obtain £150 cash from any Post Office branch.

We are writing to those households over the coming weeks inviting them to apply. For those households who do not apply before 1st September, then we will automatically credit their Council Tax account with £150 credit.

We are in the process of developing our discretionary rebate scheme and will announce details later in the summer.

Signed:

Date: 28 July 2022